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STATE OF MONTANA
BEFORE THE BOARD OF PERSONNEL APPEALS

IN THE MATTER OF UNFAIR LABOR CHARGE NO. 15-87

MARY PAHUT,

Complainant,

VS.

BUTTE SCHOOL DISTRICT NO. 1,

Defendant,

FINDINGS OF FACT; CONCLUSIONS OF LAW; RECOMMENDED ORDER

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and

BUTTE TEACHERS UNION, LOCAL NO. 332, MFT, AFT, AFL/CIO,

Defendant.

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I. INTRODUCTION

A hearing on the above matter was conducted on December 8, 1987, before John Andrew, hearing examiner. The hearing was conducted at the Administration Building of Butte School District No. 1 in Butte, Montana. The complainant was represented by D. Patrick McKittrick. Butte Teachers Union, Local No. 332 was represented by Mary Kay Starin. Robert C. Brown represented the School District.

The hearing reconvened by telephone on December 21, 1987, for the purpose of taking the testimony of Harry Freebourne. A briefing schedule was set and the matter was submitted as of September 30, 1988.

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II. ISSUES

- 1. Whether Butte School District No. 1 acted arbitrarily, capriciously, unfairly, in bad faith, contrary to law, and in doing so violated Sections 39-31-401 and 39-31-201, MCA.
- 2. Whether Defendant, Union, breached its duty of fair representation, acted arbitrarily, capriciously, and in a perfunctory manner, contrary to law and by doing so violated Sections 39-31-201, 39-31-205 and 39-31-402 MCA.

III. FINDINGS OF FACT

- 1. Mary Pahut (then Mary Jo Ruane) began her employment with Butte School District No. 1 effective September 2, 1969 (see letter of Charles Davis dated July 10, 1969 Exhibit 12). She was placed as a speech drama teacher at West Junior High School in the BA+1 column with zero experience.
- 2. On or about August 5, 1970, Mary Pahut advised Superintendent Charles Davis that she was requesting "a release from my contract". Ms. Pahut requested this release so that she could be with her husband who had been drafted into the armed services. Her letter on its face is not a request for a leave of absence from employment.
- 3. In a letter dated August 18, 1970, (Exhibit #12) the trustees "accepted your [Pahut's] resignation from School

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District No, 1 with regrets", (emphasis added). It is clear that the trustees viewed Ms. Pahut's letter as a resignation. Nothing occurred at that time to indicate anything to the contrary. (Also see Exhibit 1/1)

- 4. On August 24, 1972, the Board offered Mary Pahut a contract as an English and Social Studies teacher at West Junior High. Ms. Pahut was placed at a BA+1 with one year experience. She was recognized by the Board as a new teacher and not as one returning from leave, (Exhibit #11). Ms. Pahut accepted this offer and began teaching at West Junior High.
- 5. In a letter dated March 20, 1975, Superintendent Forest Wilson, advised Mary Pahut that all nontenured teachers had been reviewed by the Superintendent and that she was to be re-employed. Ms. Pahut did not dispute her status as nontenured.
- 6. Contract negotiations for the year 1982 centered around reduction in force language and a seniority clause as a primary issue. In fact the Butte Teachers Union went on strike over this very question. As a result of negotiations, agreements for 1982 and subsequent years contained RIF and Seniority language.

The initial seniority language is hardly the model of clarity in terms of how a seniority list is to be compiled,

maintained, or even posted. The language for the contract years 82-83, 83-85, and 85-87 regarding the seniority list provides:

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The Administration shall maintain a list showing the seniority of each teacher. This list shall be prepared once each year by November 1st. A separate seniority list shall be maintained for specialists.

It is clear from the testimony that the seniority provisions adopted in the contract were complex and subject to numerous problems. It was impossible to develop an all encompassing and accurate seniority list in a short period of time. Rather, the process was one of fleshing out of the seniority provisions through grievances and addressing individual problems as they came to the surface. Ultimately the 87-89 contract (Exhibit #23) contained a seniority list provision that provided for posting, notice to the union, an appeal process and ultimately that the list, once posted, would be a final list, binding on the district and all teachers thereon as of January 1 of each year. The 87-89 contract is in marked contrast to the predecessor agreements. This distinction cannot be glossed over lightly as it has a bearing on the obligations of the teachers, the District, and the Union.

7. The initial seniority list (Exhibit #17) compiled as of March 2, 1983, was compiled from information supplied

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by teachers. This list on pages 16 and 20 reflects dates of September 2, 1969, to September 1, 1982, as the term of employment for Mary Pahut. As the cover letter of Superintendent William C. Milligan indicates, this was an initial draft and was to be posted on bulletin boards or in the teachers lounge.

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As the testimony shows, there was an ongoing effort to compile a seniority list. This initial list (Exhibit #17) bearing the typists initials ES (see page 28) was prepared 3-1-83 (see page 28) and distributed on March 2, 1983, (Milligan's cover letter). It is this list upon which Mary Pahut lists her claim for a September 2, 1969, seniority An additional seniority list, Exhibit #2 date. offered by the Union. Jim Rosa, business agent for the Union, testified that he received this list on May 7, 1983. Exhibit 2 on page 27 again bears the typist's initials ES and a preparation date of 5-4-83. Page 27 of Exhibit #2 follows chronologically after page 26 of the exhibit. This exhibit may well have been prepared after Exhibit 17 or at the least represented a seniority list separate and distinct from Exhibit 17. The exhibit is credible as is Mr. Rosa's testimony that he received Exhibit #2 on May 7, 1983. exhibit shows a beginning date of September 5, 1972, for seniority purposes of Mary Pahut. Additional exhibits #'s 3,

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5, and 8 also show September 1972 seniority dates. Again Exhibit 2 was prepared after Exhibit No. 17.

- 8. On March 21, 1983, Mary Pahut was advised that her employment with School District No. 1 would be terminated, (Exhibit 1/2). At no place in that letter is Mary Pahut's seniority date mentioned.
- 9. On May 27, 1983, Mary Pahut wrote a letter (Exhibit 1/3) to Superintendent William Milligan indicating that her date of employment should be September of 1969 as her separation was covered by the Soldiers and Sailors Relief Act. Copies of this letter were not sent to the Union. Why was Pahut concerned about her seniority date if Exhibit 17 were the correct/only seniority list? A probable answer-Mary Pahut must have known there was a problem with her seniority date. This discrepancy casts doubt not only on Ms. Pahut, but also on the testimony of her husband that he discussed the Soldiers and Sailors Reilef Act with Mr. Rosa in 1983 a discussion Mr. Rosa denies.
- 10. By letter dated August 11, 1983, (Exhibit 1/4) Superintendent Milligan advised Mary Pahut that her seniority date had been changed to September 1, 1969. No copies of Milligan's letter were sent to the Union.
- 11. On September 23, 1983, Mary Pahut was advised by Superintendent Milligan that she was being transferred to

 effective date of the transfer was September 1, 1983.

12. During the 83-84 and 84-85 school years there were

Butte High School and she would become a counselor.

staff reductions, however no tenured teachers were laid off nor were the guidance counselor positions affected. Thus, there were no questions concerning Ms. Pahut's seniority date. By the 85-86 school year additional cuts necessitated a reduction in guidance counselor positions. At Butte High School this meant that one position had to be transferredeither Mary Jo Pahut or Ronald Kuecks.

On August 27, 1986, Superintendent Jeff Satterly, as well as Jim Rosa were advised by Ronald Kuecks that he was protesting his transfer instead of Mary Jo Pahut. Mr. Kuecks seniority date was September 8, 1970. He had been a guidance counselor since September 2, 1975.

On August 29, 1986, Jim Rosa advised Superintendent Satterly that a grievance was being initiated pursuant to Article 34 of the union contract.

Since Mary Pahut and Mr. Kuecks worked at the same school the word got out to Mary Pahut that a grievance had been filed by Mr. Kuecks. Ms. Pahut in an October 20, 1986, letter to Jim Rosa requested copies of the Kuecks grievance as well as a list of the people on the union grievance committee.

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- 13. On October 23, 1986, Mr. Rosa complied with Mary Pahut's request and provided a list of the grievance committee. Rosa's correspondence of October 23 (Exhibit 1/11) indicates copies of all communications from Mr. Rosa's office regarding Mr. Kueckss grievance were enclosed. Ms. Pahut denied receiving this information although she testified that she never advised Mr. Rosa that she did not receive the enclosures.
- 14. In August of 1986 Ms. Pahut and her husband alleged that Mr. Rosa made representations that in view of the Kuecks grievance Ms. Pahut should consider hiring an attorney. Mr. Rosa denied making this statement and in fact stressed that the union encouraged its membership to not retain counsel and incur additional costs.

Be that as it may, by November 10, 1986, Mr. Rosa was aware that Ms. Pahut had retained counsel. In a letter of November 10, 1986, (Exhibit 1/12) Mr. Rosa advised Ms. Pahut and her counsel that a meeting was desired to clarify the 3matter of Ms. Pahut's seniority date.

15. On November 18, 1986, (Exhibit 1/13) Ms. Pahut requested that Mr. Rosa send all original correspondence to her counsel, Mr. McKittrick. Mr. Rosa complied and requested Mr. McKittrick advise him as to dates when Pahut, the grievance committee, Rosa, and McKittrick could meet to

16. On December 3, 1986, the grievance committee, the Pahuts, McKittrick, and Rosa met for approximately two hours to review the information supplied by Ms. Pahut. By this date the grievance committee was aware of Exhibit 1/10 pertaining to the Soldiers and Sailors Relief and the fact that it did not apply to dependents. No decision as to how they would proceed with the Kuecks grievance was made on

go over the Pahut seniority question.

December 3, 1986.

- 17. On December 4, 1986, the grievance committee, Jim Rosa, and the Pahuts again met. Mr. McKittrick was not available this date. On this date the grievance committee decided to proceed with the grievance of Mr. Kuecks. The Pahuts were advised of this decision.
- Rosa and Superintendent Satterly to waive the established grievance time frames in the Kuecks grievance it was not until December 6, 1986, that Mr. Rosa advised Mr. Satterly that the union was electing to continue with the grievance of Kuecks. It was not an unusual practice for the District and the Union to waive timelines. In fact, when it came to handling seniority questions it is apparent that the Union and the District used discretion in settling the disputes as is best evidenced by the fact that during Superintendent

Satterly's term alone approximately fifty complaints were settled informally and no seniority questions went to arbitration.

- 19. On December 8, 1986, Jim Rosa requested a list of arbitrators from the FMCS. No copy of this letter was sent to Mary Pahut or her counsel. On December 9, 1986, Mr. McKittrick in a letter to Superintendent Satterly advised Mr. Satterly of his understanding that the grievance procedure concerning Mr. Kuecks was resolved in that no notice of intent to arbitrate was filed within the five day period specified in the contract. The record does not reflect any response to Mr. McKittrick's letter although it is clear that the waiver of timelines was not unusual and had been agreed to by Satterly and Rosa. In short, the parties to the Kuecks grievence the Union (Mr. Kuecks), and the District had agreed to the waiver.
- 20. Between December 8, 1986, and March 30, 1987, a series of correspondence in evidence reflects the processing of the Kuecks grievance. Neither the Complainant nor her counsel were copied on any of this correspondence. Of particular relevance to the District was Exhibit 1/39, the cover letter from Mr. Rosa to the District's attorney and a copy of the letter (Exhibit 1/10 received by counsel March 13, 1987) indicating that dependents were not covered by the

Veterans Reemployment Rights Law. It was this correspondence which triggered the District's decision to settle the Kuecks grievance as the District at this time recognized Superintendent Milligan's error in changing Ms. Pahut's seniority date.

- 21. On March 30, 1987 (Exhibit 1/41) Mr. McKittrick was advised that a settlement had been reached between Mr. Kuecks, the Union, and the School District.
- 22. On March 30, 1987, Ms. Pahut sent a letter to Mr. Rosa indicating her concern with the fact that her seniority date was on a list specifying a date of 1972 as opposed to 1969. Ms. Pahut requested that the Union grieve the matter.
- 23. On April 3, 1987, counsel for Ms. Pahut was advised that Mary Jo Pahut's seniority date would be changed to September 5, 1972, for all applicable categories, (Exhibit 1/43). This change in seniority date made Mary Jo Pahut less senior than approximately eighty five other teachers the same number that were adversely impacted had Mary Jo Pahut's seniority date been 1972.
- 24. Ms. Pahut's request that her seniority date be grieved was taken by Mr. Rosa to the Executive Council of the Butte Teachers Union. In a letter dated April 9, 1987, Mr. Rosa advised Ms. Pahut that the Council had agreed with the decision of the School District. Ms. Pahut was further

advised that the Union declined to grieve her seniority date.

25. On June 25, 1987, Richard Carlson, Director of Special Education Department, advised Mary Pahut that she would be counselor at Butte High School for the 87-88 year. This was done on June 25, 1987, and was clearly an error by Mr. Carlson as it was outside the scope of his authority and without the knowledge of Superintendent Carparelli.

IV. CONCLUSIONS OF LAW

- 1. The Veterans Reemployment Rights Law (Soldiers and Sailors Relief Act), 38 USC 2021-2026 does not provide reemployment rights or a preference for spouses of individuals serving in the armed forces. Mary Jo Pahut used this law as one basis for establishing a 1969 seniority date. She did so erroneously. Moreover, she acted to change her seniority date without advising the Union. As both Defendents have stated, her "hands were not clean" thus lending little if any credence to arguments of estoppel or laches. Moreover, as pointed out by the Defendents, the cases cited by the Complainant are distinct from the matter at hand both in terms of the "clean hands argument" and also in terms of the finality of the seniority lists.
- 2. Mary Jo Pahut resigned in 1970 thus constituting a break in service. She did not prove otherwise. The Union

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was justified in not taking her grievance to arbitration based on the strained interpretation of the contract as offered by the Complainant. The Union was not arbitrary.

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- 3. In <u>Ford v. University of Montana</u>, 183 Mont. 112, 598 P.2d 604, the Montana Supreme Court stated that to find a breach of the duty of fair representation it must be shown that the Union's action was in some way a product of bad faith, discrimination, or arbitrariness. The Court then went on to quote extensively from 48 Am. Jur.2d Labor and Labor Relations. Those sections quoted were relevant to <u>Ford v. University</u>, supra and are equally relevant to the case at bar and are repeated below:
 - ... a union's action is non-arbitrary and in performance of its duty of fair representation to members where such action is based upon relevant, permissable union factors which exclude the possibility of being based upon motivations such as personal animosity or political favoritism, where it is a rational result of consideration of those factors, and where it includes fair and impartial consideration of the interest of all employees.

There is not breach of a collective bargaining agent's duty of fair representation in taking a good faith position contrary to that of some individuals whom it represents, or in supporting the position of one group of employees against that of another.

A wide range of reasonableness must be allowed to a statutory bargaining representative in serving the unit it represents, subject always to its complete good faith and honesty of purpose in the exercise of its discretion. A union has great discretion in processing its members grievances,

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and only in extreme cases of abuse of discretion will the court interfere with the union's decisions; in certain cases some individual rights may be compromised for the greater good of the members as a whole.

Although a union breaches its duty of fair representation by arbitrarily ignoring meritorious grievance, or processing it in perfunctory way, a union does not breach its duty of fair representation merely because it settles final grievance grievance short of the procedure step of arbitration, even if a court later decide that the grievance meritorious. And although the ignoring perfunctory processing of a grievance may violate the duty of fair representation, such duty does not require a union to exhaust every theoretically available procedure simply on the demand of a union member, the decisive question being whether the unions conduct is arbitrary, discriminatory, or in bad faith. In its role as the exclusive agent for all employees in a bargaining unit, the union has the power to sift out frivolous grievances, abandon the processing of a grievance which it determines in good faith to be meritless, and to settle a dispute with the employer short of arbitration...

Equally illustrative is the case of Ford Motor Company. \underline{v} Huffman, 31 LRRM 2549, 345 U.S. 330, where the Court held that:

Inevitably differences arise in the manner and degree to which the terms of any negotiated agreement affect individual employees and classes of employees. The mere existence of differences does not make them invalid. The complete satisfaction of all who are represented is hardly to be expected. wide Α reasonableness must be allowed a statutory bargaining representative in serving the unit it represents, subject always to complete good faith and honesty of purpose in the exercise of its discretion.

In <u>Vaca v. Sipes</u>, 386 U.S. 171, (1967) the Court in addressing the processing of a grievance by a union stated:

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Though we accept the proposition that a union may not arbitrarily ignore a meritorious grievance or process it in a perfunctory fashion, we do not agree that the individual employee has an absolute right to have his grievance taken to arbitration regardless of the provisions of the collective bargaining agreement.

Finally, the Ninth Circuit in quoting from Robesky v. Qantas Empire Airways, Ltd., 573 F.2d 1082 stated:

"The record provides no showing of ill will, prejudice or deliberate bad faith on the part of the Union. . . Nor does it show intentional conduct so egregious, so far short of minimum standards of fairness to the employee and so unrelated to legitimate union interests as to be arbitrary."

All of this leads to the questions: Did the Union act in a reasonable manner in the way in which it handled the Pahut matter and the Kuecks grievance; did the Union have legitimate interests in handling these matters in the way in which they were handled; and, did the Union act in an arbitrary, discriminatory or bad faith fashion? The record says no.

The grievance committee had good reason for processing the Kuecks grievance. On the surface it was apparent that the basis for giving Mary Pahut a seniority date of 1969-The Soldiers and Sailors Relief Act - was in error. Moreover, the method in which Mary Pahut had her date initially changed was also in question in that the Union had no notice from her that she has requested her date to be changed and the District did not notify the Union it had been

changed. In essence the Union did not know there was a problem and had no reason to know there was a problem until two members were at tension over seniority. Once aware of the problem the grievance committee heard Mary Jo Pahut's side of the story, weighed the best interests of the Union and its members as a whole, and elected to proceed with the Kuecks arbitration. Their decision was well founded and the record fails to show that the Union in any way singled out or treated Mary Jo Pahut disparately.

It is true that the Union may have done a better job of advising Mary Jo Pahut of the processing of the Kuecks grievance. However, the fact that she was not regularly notified of the details of the Kuecks grievance does not negate the fact that she knew the Union was taking the Kuecks grievance to arbitration and that ultimately the disposition of the Kuecks matter would affect her seniority - either positively or negatively.

Ultimately when the Kuecks matter was settled Mary Pahut did suffer a change in her seniority date but that change did not come about as a result of arbitrary or capricious actions, personal animosities or bias by the Union nor was it shown that the District compromised the Kuecks grievance for other than sound, nondiscriminatory reasons.

Butte School District No 1 did not violate 39-31-401 or

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39-31-201 MCA nor did Butte Teachers Union, Local No. 332, MFT, AFL-CIO violate 39-31-201, 39-31-205 or 39-31-402 MCA.
V. ORDER

It is recommended that Unfair Labor Practice Charge Number 15-87 be dismissed.

Dated this $\frac{940}{1}$ day of January, 1989.

BOARD OF PERSONNEL APPEALS

By:

John Andrew

Hearing Examiner

NOTICE: Exceptions to these Findings of Fact, Conclusions of Law and Recommended Order may be filed within 20 days of service. If no exceptions are filed the recommended order will become the final order of the Board of Personnel Appeals.

CERTIFICATE OF MAILING

The undersigned does certify that a true and correct copy of this document was mailed to the following on the action of January, 1989.

D. Patrick McKittrick	Mary K. Starin, PC
Attorney at Law	Attorney at Law
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Great Falls, MT 59403	Butte, MT 59701

Jim Rosa, Business Agent	Robert C. Brown
Butte Teachers Union	Poore, Roth and Robinson, P.C.
P.O. Box 332	1341 Harrison Avenue
Butte, MT 59703-0717	Butte, MT 59701-4989

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STATE OF MONTANA BEFORE THE BOARD OF PERSONNEL APPEALS

IN THE MATTER OF UNFAIR LABOR PRACTICE CHARGE NO. 15-87:

MARY PAHUT,

Complainant,

VS
BUTTE SCHOOL DISTRICT NO. 1

Defendant,

- and
BUTTE TEACHERS UNION, LOCAL
NO. 332, MFT, AFT, AFL-CIO.

Defendant.

The Findings of Fact, Conclusions of Law and Recommended Order was issued by Hearing Examiner John Andrew on January 24, 1989.

Exceptions to the Findings of Fact, Conclusions of Law and Recommended Order were filed by Timothy J. McKittrick, attorney for the Complainant, on February 10, 1989.

Oral argument was scheduled before the Board of Personnel appeals on August 23, 1989.

After reviewing the record, considering the briefs and oral arguments, the Board orders as follows.

1. IT IS ORDERED that the Exceptions to the Findings of Fact, Conclusions of Law and Recommended Order are hereby denied.

2. IT IS ORDERED that this Board therefore adopt the Findings of Fact, Conclusions of Law and Recommended Order of Hearing Examiner John Andrew as the Final Order of this Board.

DATED this 14th day of September, 1989.

BOARD OF PERSONNEL APPEALS

Alan L. Joscelyn Alternate Chairman

* * * * * * * * * * * * * * *

ERTIFICATE OF MAILING

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MONTANA FIRST JUDICIAL DISTRICT COURT

COUNTY OF LEWIS AND CLARK

ADV-89-772

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vs.

MONTANA BOARD OF PERSONNEL APPEALS, BUTTE SCHOOL DISTRICT NO. 1, and TEACHERS UNION LOCAL NO. 332, MFT, AFL, CIO, JB1798 P68

Respondents.

DECISION AND ORDER

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The matter before the Court is a petition for judicial review of a Board of Personnel Appeals decision dismissing unfair labor practice charges filed by Mary Pahut against the Butte Teachers Union (hereinafter Union) and Butte School District No. 1 (hereinafter School District). Briefs were filed by all parties as well as the Board of Personnel Appeals (hereinafter Board). Oral argument was heard, and the matter is ready for decision.

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BACKGROUND

Mary Pahut began her employment with Butte School District No. 1, on September 2, 1969. In August 1970, she requested to be released from her contract because her husband was drafted into the armed forces and she wanted to accompany him. After her return, she was again hired by the School District on August 24, 1972.

In 1982, following a strike by the Union over the issue, provisions were added to the Collective Bargaining Agreement (CBA) regarding seniority and reductions in force. An initial seniority list, dated 3-1-83, was compiled; Mary Pahut's seniority date was listed as September 2, 1969. A different list, dated 5-4-83, showed her seniority date as September 5, 1972.

In a letter dated May 27, 1983, to thenSuperintendent William Milligan, Mary Pahut stated that her
date of seniority should be 1969 because her separation was
covered by the Soldiers and Sailors Relief Act. On August 11,
1983, Superintendent Milligan advised Pahut by letter that her
seniority date had been changed to September 1, 1969. Meither
letter was sent to the Union.

In 1986, there was a reduction in guidance counselor positions at Butte High School where both Mary Pahut and Ronald

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Kuecks worked. Kuecks, who had a seniority date of September 8, 1970, was told he would be transferred. He protested, arguing that his seniority date was prior to that of Pahut. The Union subsequently filed a grievance on his behalf, and on December 6, 1986, notified the School District of the Union's intent to proceed to arbitration. However, following receipt of information that the Soldiers and Sailors Relief Act did not apply to dependents, the School District agreed to resolve Kuecks' grievance by changing Pahut's seniority date to September 5, 1972. This was confirmed in a letter from Superintendent Satterly to James Rosa, the Union's business agent, dated April 3, 1987.

Pahut was aware of the Kuecks grievance; she met with the grievance committee on December 3, 1986, and again on December 4, 1986, prior to the Union's decision to take the Kuecks grievance to arbitration. Her attorney was advised on March 30, 1987 that a settlement had been reached on the Kuecks grievance. On March 30, 1987, Pahut requested that the Union grieve the fact that her seniority date was now listed as 1972. Jim Rosa advised Pahut that the Executive Council of the Butte Teachers Union agreed with the School District that her date should be September 5, 1972, and declined to further process her grievance.

Page 3 -- DECISION AND ORDER

Pahut filed an unfair labor practice charge with the Montana Board of Personnel Appeals. Following a hearing, the Board's hearing examiner issued findings of fact, conclusions of law and recommended order. The hearing examiner recommended that the unfair labor practice charge be dismissed. Pahut filed exceptions with the Board, which heard oral argument on the matter. Thereafter, the Board denied the exceptions and adopted the findings, conclusions and order of the hearing examiner as its final order. Pahut now brings this action for judicial review of the Board's final order.

STANDARD OF REVIEW

The standards for judicial review are set forth in Section 2-4-704, MCA. The Montana Supreme Court has interpreted this statute to mean that agency findings of fact are subject to a clearly erroneous standard of review. Harris V. Bauer, 230 Mont. 207, 212, 749 P.2d 1068, 1071 (1988); City of Billings V. Billings Firefighters, 200 Mont. 421, 430, 651 P.2d 627, 632 (1982). Further, the petitioner for review bears the burden of showing that he has been prejudiced by a clearly erroneous ruling. Terry V. Board of Regents, 220 Mont. 214, 217, 714 P.2d 151, 153 (1986), citing Carruthers V. Board of Horse Racing, 216 Mont. 184, 188, 700 P.2d 179, 181 (1985). Findings are binding on the Court and not "clearly erroneous"

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Terry, 220 Mont. at 217, 714 P.2d at 153. This has been further clarified to mean that a finding is clearly erroneous if a "review of the record leaves the court with the definite and firm conviction that a mistake has been committed." Hage Appeal v. Board of Personnel Appeals, 208 Mont. 33, 40, 676 P.2d 194, 198 (1984). A conclusion of law is controlling if it is neither arbitrary nor capricious. Section 2-4-704(2)(a)(vi), MCA.

The Montana Supreme Court has recently held that conclusions of law are reviewed to determine if the agency's interpretation of the law is correct. Steer. Inc. v. Department of Revenue, Mont. ____, 803 P.2d 601, 603, 47 St. Rep. 2199 (1990).

DISCUSSION

The issues in this case are relatively simple, despite the volumes of briefs submitted.

- 1. Did the Union breach its duty of fair representation to Pahut by settling the grievance of another member short of arbitration, and subsequently declining to process Pahut's grievance?
 - 2. Did the Union and School District

violate their statutory duties and commit an unfair labor practice in their handling of the Kuecks grievance and by agreeing to correct Pahut's seniority date to 1972?

3. Did Appellant Pahut have a vested contract right to a seniority date of 1969, despite the fact that she was not covered under the Soldiers and Sailors Relief Act?

The hearing examiner and the Board found that the answer to all of these questions was "No."

Pahut also argues that the Board failed to make various necessary findings of fact and also challenges certain findings of fact as erroneous.

FINDINGS OF FACT

Pahut alleges numerous errors in the findings of fact, conclusions of law and recommended order of the hearing examiner, which were adopted by the Board as its final order. She contends that the hearing examiner was in error for not adopting 65 specific findings of fact, listed on twenty pages of her brief. These are the same facts argued by Pahut in her brief to the hearing examiner dated June 20, 1988.

One ground on which to overrule an agency's decision

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under Section 2-4-704(2)(b), MCA, is that "findings of fact, upon issues essential to the decision, were not made although requested." However, Pahut's argument essentially is not that the hearing examiner made insufficient findings of fact on crucial issues, but rather that the hearing examiner and Board failed to adopt her findings of fact; those that were adopted did not agree with her contentions.

Findings are sufficient if they dispose of material issues. Northern Plains Resource Council v. Board of Natural Resources, 181 Mont. 506, 512, 594 P.2d 297, 304 (1979). Furthermore, this court "may not substitute its judgment for that of the agency as to the weight of the evidence on questions of fact." Section 2-4-704(2), MCA. Much of Pahut's argument simply comes down to a question of credibility -- who the hearing examiner believed as to what actually happened. It is the trier of fact who makes that determination; this court cannot substitute its judgment for that of the hearing examiner in judging the credibility of witnesses. Pahut's requested findings of fact may or may not be correct, the hearing examiner's findings of fact are sufficient to dispose of the issues essential to the decision. Furthermore, apart from minor errors which do not affect the decision, such as an incorrect date in Finding No. 23, the findings of fact

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are supported by the record. This Court cannot overturn them.

Some of the hearing examiner's findings of fact blur into conclusions of law, but that is not uncommon, nor does it invalidate the decision.

Pahut also argues that the hearing examiner erred in refusing to allow certain testimony of two witnesses. However, a hearing examiner has the same authority as a judge in ruling on the admissability of testimony. In this case, one witness was asked if it were "fair" for a person's seniority rights to be adversely affected by settlement of a grievance to which she was not involved. This was properly disallowed as misleading characterization of the facts. The testimony of Pahut's husband regarding negotiation and interpretation of the 1982-83 contract was also properly disallowed, since another witness who was more actively involved in the negotiations testified on these issues. There was no error on the part of the hearing examiner.

UNION'S DUTY OF FAIR REPRESENTATION

The hearing examiner found that the Union did not act arbitrarily or in bad faith in handling the Fuecks and Pahut grievances, and thus did not violate its duty of fair representation to Pahut. Pahut alleges that this conclusion is in error.

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Unions have a duty of fair representation of their members. Teamsters Local No. 45 v. Board of Personnel Appeals, 223 Mont. 89, 95-96, 724 P.2d 189, 193 (1986). Under this duty, "a union may not arbitrarily ignore a meritorious grievance or process it in a perfunctory manner." Id., citing Waca v. Sipes, 386 U.S. 171 (1967). A breach of this duty is an unfair labor practice. Id.

This does not, however, mean that a union has a duty to pursue to arbitration every grievance filed by one of its members. A union member does not have an absolute right to force the union to proceed to arbitration. <u>Vaca v. Sipes</u>, 386 U.S. at 191. The key word is "meritorious."

'[A] union does not breach its duty of fair representation merely because it settles a grievance short of the final grievance procedure step of arbitration . . . [S]uch duty does not require a union to exhaust every theoretically available procedure simply on the demand of a union member, the decisive question being whether the union's conduct is arbitrary, discriminatory, or in bad faith. In its role as the exclusive agent for all employees in a bargaining unit, the union has the power to sift out frivolous grievances, abandon the processing of a grievance which it determines in good faith to be meritless, and to settle a dispute with the employer short of arbitration

Ford v. University of Montana, 183 Mont. 112, 122-23, 598 P.2d 604, 610 (1979), quoting 48 Am. Jur.2d Labor and Labor

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Relations § 401. Thus a union can consider the merits of a grievance in determining how far to pursue it.

Seniority rights are a difficult and complicated area, and inherently involve benefits to one individual at the expense of others. The Union has an obligation to represent all of its members fairly. Where there are conflicting interests of its members, a union's responsibility is to "make a rational judgment as to the merits of the competing claims under the agreement and support the one that it concludes has the greater merit." Belanger v. Matteson, 345 A.2d 124 (R.I. 1975). To allow Pahut to benefit from an error would unfairly prejudice the employment rights of approximately 85 other employees, including Ron Kuecks. The hearing examiner correctly concluded that the Union did not breach its duty of fair representation.

Pahut in her reply brief to this Court refers to the public policy favoring arbitration of labor disputes. This is correct, but it is not relevant to the matter before this Court, because here there is no dispute between the parties to the CBA - the Union and the School District. The fact that a matter is arbitrable does not mean that it must be arbitrated, if the parties reach a mutually acceptable settlement prior to arbitration. Grievance and arbitration provisions in a

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collective bargaining agreement contemplate that both the employer and the union will "endeavor in good faith to settle grievances short of arbitration." <u>Vaca v. Sipes</u>, 386 U.S. at 191.

Pahut relies on a strained interpretation of the grievance provision indicating that it is the "employee" who determines what a grievance is and who therefore has control of the processing of the grievance. However, the issue before the hearing examiner was not whether Ms. Pahut had a right to take this matter to arbitration. She was informed in a letter from Jim Rosa dated May 22, 1988, that she could pursue the matter on her own. The issue here is whether the Union was obligated to take the matter to arbitration. The hearing examiner correctly concluded that it was not.

Pahut argues that it should be an arbitrator who decides if her break in service in 1970 was voluntary, and suggests that she was wrongfully denied a leave of absence at that time. However, the Collective Bargaining Agreement for 1969-71 indicates that she was not eligible for a leave of absence in 1970 because she was not tenured. See Exhibit 24.

Purthermore, the hearing examiner's conclusion that Pahut resigned in 1970 is supported by the evidence. Her letter of August 5, 1970 requested "a release from her

Findings of Fact Nos. 2, 3. She was hired in 1972 as a new teacher with one year of experience, not as a teacher returning from a leave of absence. Finding of Fact No. 4. In 1975 she received a letter from the Superintendent regarding her non-tenured status, which she did not dispute. Finding of Fact No. 5. It is now much too late to suggest that an arbitrator must decide if this two-year absence which occurred some twenty years ago was other than voluntary. The hearing examiner correctly applied the law in concluding that the Union did not commit an unfair labor practice in refusing to arbitrate this point.

TIMELINESS OF THE KUECKS GRIEVANCE

Pahut argues that Kuecks' grievance came too late and that both the Union and the School District committed unfair labor practices in their handling of an untimely grievance. However, it was not until 1986 that Kuecks had reason to question his seniority relative to that of Pahut. It was in 1986 that Kuecks was reassigned from a counseling position to a teaching position but Pahut was not reassigned, even though Kuecks had been a counselor longer than Pahut. Prior to that date the relative seniority position of the two counselors had not been at issue. Kuecks' grievance on this

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issue was timely filed. What he was grieving was his improper reassignment.

Furthermore, the CBA in effect in 1986 and previously provided no deadlines either for filing of grievances or for challenging the seniority lists. The only relevant time lines in the CBA prior to the 1987-89 contract were procedural, grievance processing deadlines.

Appellant makes much of the fact that the Union failed to file a notice of intent to take Kuecks' grievance to arbitration within the time period provided in the CBA, and argues that this means that Kuecks' grievance was resolved with finality against him at the preceding step. However, there was credible evidence in the record that the Union and School District orally agreed to extend this deadline, and that this was not an uncommon practice.

Appellant argues that any such agreement, even if made, was not effective. Appellant fails to distinguish between deadlines for filing a grievance, and time frames for processing a grievance. As Pahut notes in her brief, contracts commonly provide a deadline for filing grievances, and may specifically provide a time limit for protesting seniority dates. Appellant is correct that these are substantive and not merely procedural time limits; they serve

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essentially the same purpose as a statute of limitation, protecting parties against stale grievances. Time frames for processing grievances, however, are not substantive and can be extended by mutual consent of the parties. This is a well-accepted and common practice in labor relations. See Elkouri and Elkouri, How Arbitration Works (4th Ed. 1985) at 194.

Pahut also argues that she was denied due process because she had no knowledge of the settlement made between the School District and the Union. However, the evidence established that she attended two meetings with the grievance committee and had an opportunity to present her case. She received notice and an opportunity to be heard. Absent bad faith or arbitrary conduct, the final resolution of the Kuecks grievance was within the discretion of the Union. Although, as the hearing examiner noted, communication with Pahut regarding the final decision could have been better, she did receive due process.

VESTED CONTRACT RIGHT

Pahut cites numerous cases which she argues stand for the proposition that because the matter of her seniority date was not protested earlier, both the Union and the School District acquiesced in the error and are barred from changing it now. However, those cases are distinguishable from this

situation. In many of those cases, the contract established an absolute deadline for protesting errors in the seniority lists. Here, however, it was not until 1987 that the contract provided for a deadline for finalizing the seniority lists. Clearly the Union and the School District considered the establishment of correct seniority lists as a lengthy, ongoing process, one which was still incomplete as late as 1988. Seniority lists prior that time were considered drafts, and were subject to correction.

Nor did the earlier lists in and of themselves establish a vested contract right to a particular seniority date; again, these lists were not considered final by either the Union or the School District until 1988. There was no intent by either party that the preliminary lists create any vested rights to a particular date.

Furthermore, in this case the hearing examiner found that it was Pahut herself who caused the error. Thus she had "unclean hands" in this matter. The hearing examiner found that she failed to inform the Union that she believed the May 7, 1983 list contained an incorrect seniority date for her. She contacted the Superintendent directly, and it was on the basis of her representation that she was entitled to the benefit of the Soldiers and Sailors Relief Act that the

superintendent revised her seniority date to 1969. These facts were not disputed by Pahut; rather it is the hearing examiner's conclusion that she objects to. While it is certainly true that the Superintendent should have investigated further before accepting Pahut's assertion that she was entitled to seniority credit for her two-year absence, the School District is not the only party involved here, and certainly is not the party on whom the consequences will fall. To find that Pahut has a vested seniority of 1969 because the School District failed to fully investigate penalizes not the School District, but rather the approximately 85 employees whose relative seniority rights were adversely affected.

Least in part on theories of equity. Perhaps the most troubling aspect of her argument throughout this case is her contention that because she convinced the Superintendent, erroneously, that she was entitled by law to a 1969 seniority date, everyone else had a duty to investigate her assertions and catch the error: the School District, the Union, Rom Kuecks, and the other 84 employees affected by it. Because they did not question her seniority date until 1986, she argues, they must accept the mistake and its consequences. However, neither Pahut nor the School District notified the

Union of the change, and it did not affect other employees until the staff reductions in 1986. Given this lack of knowledge and lack of reason to question Pahut's semicrity date, neither the Union nor the other employees should be penalized for Pahut's error.

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IT IS HEREBY CADERED that the findings of fact, conclusions of law, and order of the Board of Personnel Appeals are Africand.

DATED this _____ day of June, 1991.

District Court Judge

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